

# CAMILLE JOHNSON

## PROFESSIONAL SUMMARY

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Motivated and results-driven professional with leadership experience in fast-paced service environments. Proven ability to manage team performance, support daily operations, and deliver high-quality customer experiences. Strong background in training, problem-solving, and team coordination. Seeking to leverage these skills in a business or management role focused on operations and team leadership.

## CONTACT

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**Phone:**

(775)846-9043

**Email:**

camille.johnson1204@gmail.com

## CORE SKILLS

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- Team Leadership & Supervision
- Operations Management
- Employee Training & Development
- Customer Experience Optimization
- Problem-Solving & Decision-Making
- Time Management & Multitasking
- Communication & Team Collaboration

## PROFESSIONAL EXPERIENCE

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### BARISTA TRAINER

Starbucks

2023-Present

- Train and mentor new employees, improving team efficiency and consistency in service
- Support daily store operations by coordinating with team members during high-volume periods
- Ensure adherence to company standards, contributing to a positive customer experience
- Provide feedback and coaching to strengthen team performance and productivity

### SHIFT SUPERVISOR

Nekter Juice Bar

2021-2023

- Managed shift operations, including task delegation, workflow coordination, and team support
- Led a team in a fast-paced environment, maintaining service quality and efficiency
- Resolved customer concerns and operational challenges using strong problem-solving skills
- Contributed to a positive team culture that improved employee engagement and performance

### TEAM MEMBER

Papa Murphy's

2020-2021

- Supported daily operations by collaborating with team members to meet customer demand
- Delivered efficient service while maintaining quality standards
- Assisted in resolving customer issues, contributing to overall customer satisfaction



# EDUCATION

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Spanish Springs High School

Honors Diploma  
2019-2023

University of Nevada, Reno

Undergraduate Student  
2023-Present

# ADDITIONAL STRENGTHS

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- Ability to lead and motivate teams in high-pressure environments
- Strong organizational and multitasking skills
- Quick learner with a proactive and solution-oriented mindset
- Committed to continuous improvement and professional growth

